

Appeal Process

Should your loan application be rejected or denied, the loan committee's decision may be appealed.

The following are the steps of this process:

Step 1: A written request for reassessment of an application must be made to the Community Futures 16/37 General Manager within 30 days of the original decision.

General Manager shall review the application and make a ruling.

Step 2: Should you find the resolution unsatisfactory, the second review of appeal can be made to the Board of Directors.

Once again, a written request needs to be presented to the General Manager within 30 days of the first ruling

The General Manager will then call a meeting of at least 3 Board of Director members to provide a ruling.

Step 3: In the event, the ruling is still unsatisfactory, you then have the right to make an appeal to the Northern BC Trade and Finance Group.

A written request needs to be sent to the above noted committee within 30 days of the second ruling.

All rulings of the Northern BC Trade and Finance Group are final and there is no further recourse to appeal.